
James D. Webb, M.B.A.
Instructor
Computer Information and Decision Management
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Academic Background

M.B.A. West Texas A&M University, Canyon, Texas, Computer Information Systems, 2008.

B.B.A. West Texas A&M University, Canyon, Texas, Computer Information Systems, 1995.

Certifications

Certified in Risk and Information Systems Control (CRISC), 2016

Certified Information Systems Auditor (CISA), 2013

ITIL Expert, 2013

Certified Information Security Manager (CISM), 2012

Stanford Certified Project Manager, 2009, Palo Alto, California.

Certified Information Systems Security Professional (CISSP), 2007, Vienna, Virginia.

Cisco Certified Internetwork Expert (CCIE), 2003, San Jose, CA.

Work Experience

Academic Experience

Chief Information Officer, West Texas A&M University (2007 - Present), Canyon, Texas. Provide leadership, direction, and vision for academic and administrative computing systems, which includes data center, desktop computing services, network and wireless services, programming and web services, video surveillance and security systems, video conferencing, virtualization and storage, voice, and telecommunications services. Responsible for leading and directing the University's information and communications technology (ICT) infrastructure. Serve as an active member of the Texas A&M University System CIO and Telecommunications councils.

Director of Information Technology, West Texas A&M University (2006 - 2007), Canyon, Texas. Provide tactical and operational leadership for the University's information and communications technology infrastructure.

Network Manager/Systems Engineer, West Texas A&M University (2004 - 2006), Canyon, Texas. Managed network technicians and system analysts in the day-to-day operation of the campus network security and operations center.

Non-Academic Experience

National

Director of Network Operations, Coalition of Health Services, Inc. (2001 - 2004), Amarillo, Texas. Provide leadership, oversight, and management for the Texas Panhandle's 26 county healthcare consortium's technology infrastructure, which provided Internet services, managed firewall and VPN services, messaging, web hosting, and video conferencing to 17 member hospitals, clinics and healthcare organizations throughout the state.

Systems Engineer II, Cisco Systems (2001), Raleigh, North Carolina. Provide global response and escalation services for Cisco's line of security products, which included appliance-based and IOS-based firewalls, VPN and IPSEC technology on routers and firewalls, Cisco secure intrusion detection systems (IDS), and related authentication services and security protocols such as RADIUS and TACACS.

Internal Network Services Lead, Corporate Systems (1998 - 2001), Amarillo, Texas. Managed implementation and project management services for both the Chicago and Amarillo locations with oversight responsibility for network engineering, telecommunications, Internet services, enterprise network security, authentication services, development of internal network applications, and messaging services.

Networking and Project Coordinator, Northwest Texas Healthcare Systems (1990 - 1998), Amarillo, Texas. Maintained and supported programming used to support medical-to-financial system interfaces, daily batch processing, reporting, and network infrastructure. Oversight for all hospital application and systems development.

Intellectual Contributions:

Refereed Articles

Berry, A., De'Armond, D., Gross, E., Terry, N., & Webb, J. (2016). Integrating Apple TV into a Digital Media System in Higher Education. *Journal of Retail Analytics*, 12 (3), 7-10.

De'Armond, D., & Webb, J. (2013). The Impact of Video Collaboration and Digital Signage on Course Evaluation Scores. *Journal of Retail Analytics*, 8 (4), 23-27.

Non-Refereed Articles

Webb, J. D. (2016). Stimulating Innovation and Improving the Standards of Living. *Education Technology Insights*, 2 (2), 34-35.

Service:

Service to the University

University Assignments

Chair:

2017-2018 – 2018-2019: Information Technology Advisory Committee

2014-2015 – 2018-2019: Web Advisory Committee

2014-2015 – 2016-2017: Information Technology Committee

Member:

2017-2018 – 2018-2019: Data Protection Committee

2016-2017 – 2018-2019: Clery Act Compliance Committee

2014-2015 – 2018-2019: Compliance Committee

2014-2015 – 2018-2019: Academic Calendar Committee

2014-2015 – 2018-2019: President's Council

2014-2015 – 2016-2017: University Planning and Assessment Committee

Faculty Development

Professional Seminars / Workshops

2009: Stanford University Center for Professional Development, Palo Alto, California. Advanced Project Management Program

2009: The University of Texas LBJ School of Public Affairs, Austin, Texas. Contract Management and Negotiations in State Government

2008: The University of Texas LBJ School of Public Affairs, Austin, Texas. Executive Leadership for Information Technology Excellence Program

Technology-Related Training

2012: Oxford Said Business School, Oxford, United Kingdom. Executive Education, CIO Academy

2012: Stanford Graduate Business School, Palo Alto, California. Executive Education, Innovative CIO

Courses Taught

Courses taught, but not in the Schedule:

CIDM 3385: Network Security and Data Communications
